



GENERAL

Q. Who is FastLane?

A. FastLane Emergency Vehicles is a custom manufacturer of all types of command and response vehicles for use by police, fire, rescue & the federal government.

Q. How long has FastLane been in business?

A. FastLane started performing regional electrical service and warranty service in 1995. In 1998 FastLane went national and began building command and response vehicles exclusively.

Q. What separates FastLane from its competitors?

A. FastLane builds command and response vehicles exclusively, utilizes true manufacturing techniques and has developed its own, proprietary multiplexed electrical system.

Q. Why does FastLane use dealers?

A. Just as important as the sale is service after the sale. Our dealer network provides a high level of follow-up customer service not equaled by its competition.

CABINETS & CONSOLES

Q. How does FastLane build its cabinets?

A. FastLane cuts all parts and pieces of its cabinets and consoles using a computer controller CNC router. Designs flow from our 3D design environment directly to our CNC machining centers so there is no chance for interpretation errors.

Q. What coating choices do I have on my cabinet?

A. FastLane offers three coating choices at no additional charge. You can select from carpet, high pressure laminate (Formica) or FastLane's exclusive Polybuild coating system. Polybuild is impervious to most chemicals, is UV stable and is blood borne pathogen compliant.

Q. How does FastLane design my cabinets?

A. FastLane uses a full 3-D computer aided design (CAD) program to build your new cabinet in the virtual world, first. This allows FastLane to test the fit and function of your new cabinet before any material is ever cut.

Q. Does FastLane use stock cabinets?

A. NO. While competitors want you to pick a cabinet from a stock catalog, the only thing FastLane "stocks" are raw materials and ideas. Every vehicle must meet the clients exacting specifications and use and FastLane does not charge extra for this important service.

Q. What are special about FastLane's consoles?

A. FastLane is the only manufacturer to use powder coated, solid aluminum faceplates for your radios and controls while maintaining the comfortable feel of contoured automotive carpet on the sides. FastLane also contours its consoles to actually fit into the vehicle giving that recognizable OEM appearance.

ELECTRICAL SYSTEM

Q. Why does FastLane use its own electrical system?

A. For about the same cost as our competitors "switch boxes" . . .CommandNET, FastLane's purpose engineered electrical system is the same multiplexed electrical system you would find on your firetruck or ambulance; just scaled down to fit into your new command or response vehicle. Offering all solid-state controls, fully programmable functionality and message feedback to the user; CommandNET allows all vehicles to be wired to a standard simplifying troubleshooting, documentation and use while offering virtually unlimited options to the user.

Q. What advantages does CommandNET offer me?

A. CommandNET controls all aspects of added loads; this includes switching, dimming, flashing, load management and sequencing. This eliminates over 75% of added parts and items which often fail on your vehicle, ultimately providing a more reliable, cleaner installation and more feature-packed system.

Q. How does CommandNET protect my vehicle?

A. CommandNET controls ALL added loads, including constant hot charging items. This means that even if you let your vehicle sit for extended periods of time (not running and not on shore power) CommandNET will monitor (even when the vehicle is "off") all items and turn them off before batteries dip below critical levels.

Q. What is CommandNET's warranty?

A. All of CommandNET's modules, switch panels and displays are warranted for 6-years/72,000 miles. This provides a real warranty and not just an ambiguous "life-time" warranty. Further, modules may be re-certified and re-installed by FastLane into future vehicles, saving you money over several units in your fleet.